

Frequently Asked Questions – Service

CAR PARKING

Q: How many car parking spaces can you guarantee?

A: 12 free car parking spaces at Valet Parking for each wedding will be guaranteed throughout the event. We will require the car plate numbers 48 hours before the event.

Q: Can all of our guests enjoy free car parking?

A: Certainly! Please note that parking is available on a first-come, first-served basis.

Q: Where is the free parking area?

A: Both the valet parking area and the public car park are available for complimentary parking throughout the event. Please note that the public car park requires an Octopus card for entry. Before leaving the party, guests should present their Octopus card to our service staff for validation.

DISABLED ACCESS

Q: Is there wheelchair access to The Verandah?

A: There is one elevator that takes you to The Verandah from the ground floor and the public car park, respectively. The elevators are located close to the washrooms at The Verandah.